

# TOSHIBA

E:ENGLISH

E

F:FRANÇAIS

F

S:ESPAÑOL

S

## ***OWNER'S MANUAL***

### TOSHIBA LCD COLOR TV

Introduction

Connecting  
Your TV

Using the  
Remote Control

Setting Up  
your TV

Using the TV's  
Features

Appendix

# 14DL74 20DL74

## Dear Customer,

Thank you for purchasing this Toshiba TV. This manual will help you use the many exciting features of your new TV. **Before operating the TV, please read this manual completely**, and keep it nearby for future reference.

### Safety Precautions

#### WARNING

**TO REDUCE THE RISK OF FIRE OR ELECTRIC SHOCK, DO NOT EXPOSE THIS APPLIANCE TO RAIN OR MOISTURE.**



**WARNING**  
RISK OF ELECTRIC SHOCK  
DO NOT OPEN



**WARNING: TO REDUCE THE RISK OF ELECTRIC SHOCK, DO NOT REMOVE THE FRONT OR BACK COVER. NO USER-SERVICEABLE PARTS INSIDE. REFER SERVICING TO QUALIFIED SERVICE PERSONNEL.**



The lightning symbol in the triangle tells you that the voltage inside this product may be strong enough to cause an electric shock. **DO NOT TRY TO SERVICE THIS PRODUCT YOURSELF.**



The exclamation mark in the triangle tells you that important operating and maintenance instructions follow.

### CAUTION:

To reduce the risk of electric shock, do not use the polarized plug with an extension cord, receptacle, or other outlet unless the blades can be inserted completely to prevent blade exposure.

### NOTE TO CATV INSTALLERS IN THE USA

This is a reminder to call the CATV system installer's attention to Article 820-40 of the NEC, which provides guidelines for proper grounding and, in particular, specifies that the cable ground shall be connected to the grounding system of the building, as close to the point of cable entry as practical. For additional antenna grounding information, see items 24 and 25 on page 4.

### EXEMPTIONS

TACP/THI/TCL are not liable for:

- (1) damage caused by fire, natural disaster (such as thunder, earthquake, etc.), use by third party, accidents, owner's intentional misuse, or use in other improper conditions;
- (2) incidental damages (such as profit loss or interruption in business, modification or erasure of recorded data, and so forth) caused by use or misuse of this product;
- (3) damage caused by neglect of instructions described in the owner's manual; and
- (4) damage caused by misuse or malfunction through simultaneous use of this product and the connected equipment.

## Child Safety



### It Makes A Difference Where Your TV Stands

**Congratulations on your purchase! As you enjoy your new TV, keep these safety tips in mind:**

### The Issue

- ☐ If you are like most consumers, you have a TV in your home. Many homes, in fact, have more than one TV.
- ☐ The home theater entertainment experience is a growing trend, and larger TVs are popular purchases; however, they are not always supported on the proper TV stands.
- ☐ Sometimes TVs are improperly secured or inappropriately placed on dressers, bookcases, shelves, desks, audio speakers, chests, or carts. As a result, TVs may fall over, causing unnecessary injury.

### Toshiba Cares!

- ☐ The consumer electronics industry is committed to making home entertainment enjoyable and safe.
- ☐ The Consumer Electronics Association formed the Home Entertainment Support Safety Committee, comprised of TV and consumer electronics furniture manufacturers, to advocate children's safety and educate consumers and their families about television safety.

### Tune Into Safety

- ☐ One size does NOT fit all! Use appropriate furniture large enough to support the weight of your TV (and other electronic components).
- ☐ Use appropriate angle braces, straps, and anchors to secure your furniture to the wall (but never screw anything directly into the TV).
- ☐ Carefully read and understand the other enclosed instructions for proper use of this product.
- ☐ Do not allow children to climb on or play with furniture and TVs.
- ☐ Avoid placing any item on top of your TV (such as a VCR, Remote Control, or toy) that a curious child may reach for.
- ☐ Remember that children can become excited while watching a program and can potentially push or pull a TV over.
- ☐ Share our safety message about this hidden hazard of the home with your family and friends. Thank you!



2500 Wilson Blvd.  
Arlington, VA 22201 U.S.A.  
Tel. 703-907-7600 Fax 703-907-7690  
www.CE.org  
CEA is the Sponsor, Producer and  
Manager of the International CES

### WARNING:

This product contains chemicals, including lead, known to cause birth defects or other reproductive harm. **Wash hands after handling.**

# Important Safety Instructions

- 1) Read these instructions.
- 2) Keep these instructions.
- 3) Heed all warnings.
- 4) Follow all instructions.



- 5) Do not use this apparatus near water.



- 6) Clean only with dry cloth.

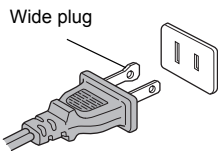
- 7) Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.



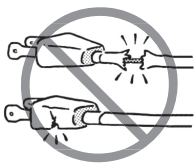
- 8) Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.



- 9) Do not defeat the safety purpose of the polarized or grounding type plug. A polarized plug has two blades with one wider than the other. A grounding type plug has two blades and a third grounding prong. The wide blade or the third prong are provided for your safety. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.



- 10) Protect the power cord from being walked on or pinched, particularly at plugs, convenience receptacles, and the point where it exits the unit.



- 11) Only use attachments/accessories specified by the manufacturer.

- 12) Use only with the cart, stand, tripod, bracket, or table specified by the manufacturer, or sold with the apparatus. When a cart is used, use caution when moving the cart/apparatus combination to avoid injury from the cart tipping over.



- 13) Unplug this apparatus during lightning storms or when unused for long periods of time.



- 14) Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.



- 15) Do not expose the apparatus to dripping or splashing liquids. Do not place objects filled with liquids, such as vases, on the apparatus.

## Installation, Care, and Service

Follow these recommendations and precautions and heed all warnings when installing your TV:

- 16) Never modify this equipment. Changes or modifications may void: a) the warranty, and b) the user's authority to operate this equipment under the rules of the Federal Communications Commission.

- 17) Never place or store the TV in direct sunlight; hot, humid areas; areas subject to excessive dust or vibration; or locations with temperatures at or below 41°F (5°C).



- 18) Always place the TV on the floor or a sturdy, level, stable surface that can support the weight of the unit.

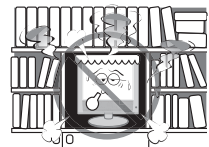


- 19) Never place items such as vases, aquariums, or candles on top of the TV.



- 20) Never block or cover the slots or openings in the TV cabinet back, bottom, and sides. Never place the TV:

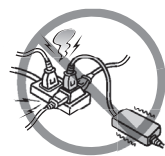
- on a bed, sofa, rug, or similar surface;
- too close to drapes, curtains, or walls; or
- in a confined space such as a bookcase, built-in cabinet, or any other place with poor ventilation.



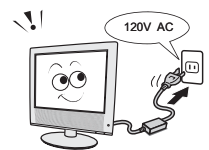
The slots and openings are provided to protect the TV from overheating and to help maintain reliable operation of the TV.

- 21) Never allow anything to rest on or roll over the power cord, and never place the TV where the power cord is subject to wear or abuse.

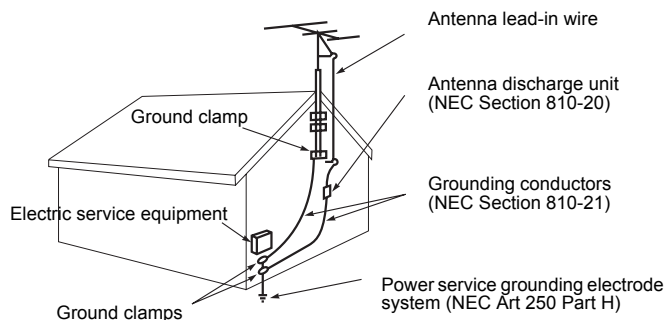
- 22) Never overload wall outlets and extension cords.




- 23) Always operate this equipment from a 120V AC, 60 Hz power source only.



- 24) Always make sure the antenna system is properly grounded to provide adequate protection against voltage surges and built-up static charges (see Section 810 of the National Electric Code).



- 25)  **DANGER: RISK OF SERIOUS PERSONAL INJURY OR DEATH!**
- Use extreme care to make sure you are never in a position where your body (or any item you are in contact with, such as a ladder or screwdriver) can accidentally touch overhead power lines. Never locate the antenna near overhead power lines or other electrical circuits.
  - Never attempt to install any of the following during lightning activity:
    - a) an antenna system; or b) cables, wires, or any home theater component connected to an antenna or phone system.

## Care

For better performance and safer operation of your TV, follow these recommendations and precautions:

- 26) If you use the TV in a room with a temperature of 0°C or less, the picture brightness may vary until the LCD TV warms up. This is not a sign of a malfunction.


- 27) Always unplug the TV before cleaning. Clean only with a dry cloth. Never use liquid or aerosol cleaners.



- 28) When dust has collected on the power plug, remove the plug and clean off the dust.

**Do not pull the power cord to remove the plug.**  
**Do not touch the power plug with a wet hand.**



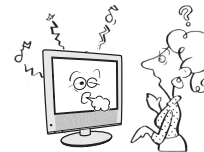
- 29)  **WARNING: RISK OF ELECTRIC SHOCK!** Never spill liquids or push objects of any kind into the TV cabinet slots.


- 30) If you place the TV facing the sun, the LCD screen will be damaged. Be careful about this when locating the TV in places such as in front of a window or outside the room.

- 31) The LCD (Liquid Crystal Display) may cause interference with the images, sound, etc. of other electronic equipment that is sensitive to electromagnetic waves (for example, AM radios and video equipment) under certain installation conditions. In particular, it may affect the electronic equipment near the residential unit where the LCD TV is used.

- 32) For added protection of your TV from lightning and power surges, always unplug the power cord and disconnect the antenna from the TV if you leave the TV unattended or unused for long periods of time.

- 33) During normal use, the TV may make occasional snapping or popping sounds. This is normal, especially when the unit is being turned on or off. If these sounds become frequent or continuous, unplug the power cord and contact a Toshiba Authorized Service Center.




- 34)  The screen on this TV is manufactured from glass. To prevent damage, never strike the glass with a sharp or heavy object.



- 35) The liquid crystal display on this TV is manufactured using an extremely high level of precision technology; however, an occasional pixel (dot of light) may display constantly on the screen. This is a structural property of LCD technology and is not a sign of malfunction. Such pixels are not visible when the picture is viewed from a normal viewing distance.

**Note:** Interactive video games that involve shooting a "gun" type of joystick at on-screen target may not work on this TV.

## Service

- 36)  **WARNING: RISK OF ELECTRIC SHOCK!** Never attempt to service the TV yourself. Opening and removing the covers may expose you to dangerous voltage or other hazards. Refer all servicing to a Toshiba Authorized Service Center.



- 37) If you have the TV serviced:

- Ask the service technician to use only replacement parts specified by the manufacturer.
- Upon completion of service, ask the service technician to perform routine safety checks to determine that the TV is in safe operating condition.

- 38) When the TV reaches the end of its useful life, ask a qualified service technician to properly dispose of the TV. Improper disposal may result in a picture tube implosion and possible personal injury.

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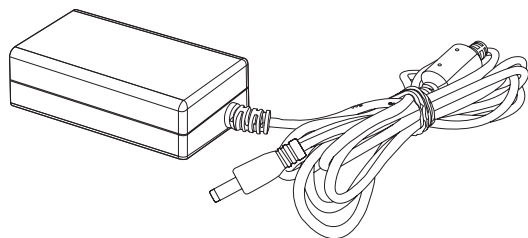


# Introduction

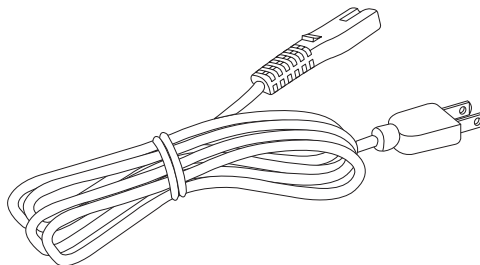
## Accessories

### CAUTION:

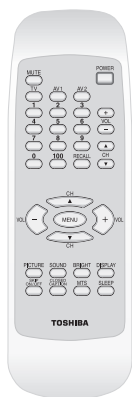
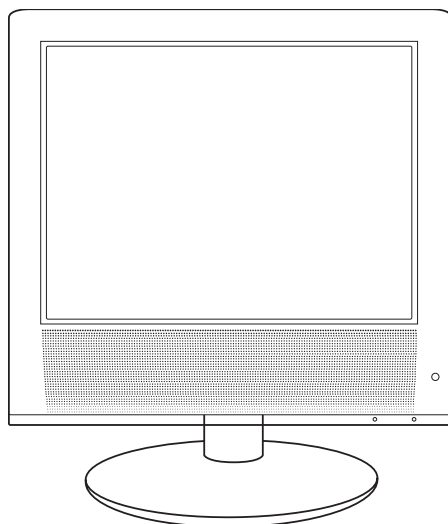
Please make sure to only use the AC adapter provided with this product to power the TV.



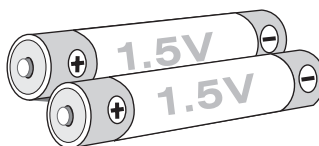
AC Adapter  
TAA-Y58



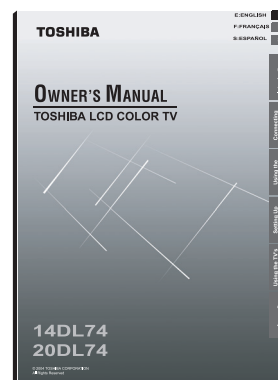
Power Cord



Remote Control  
CT-864

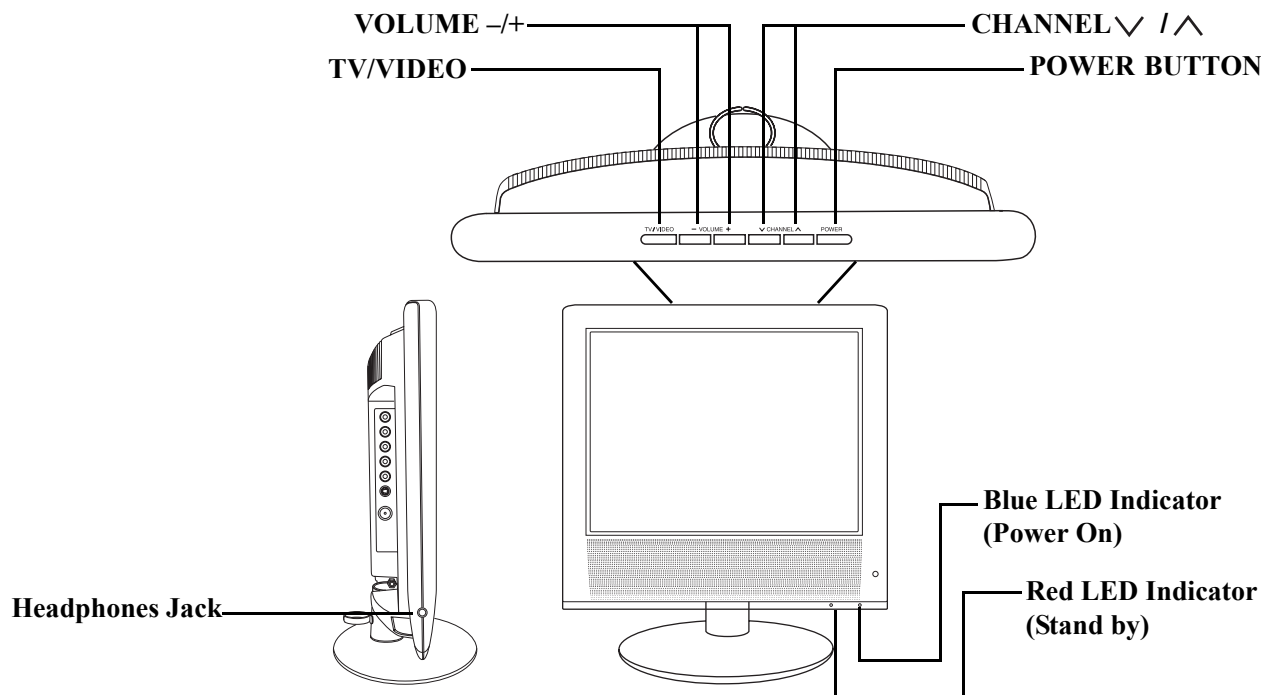


Batteries x 2  
Type AAA for  
Remote Control



Owner's Manual

## Names and Functions of Controls



## Remote Control Buttons

The illustration shown displays the Remote Control Buttons.

**POWER** turns the TV on and off.

**MUTE** turns the sound on and off.

**TV** selects TV antenna as the input signal.

**AV1/AV2** selects the AV input signal from one of these connectors.

**Number Buttons** allow direct access to channel positions.

**VOL +/-** Press + to raise the volume; press – to lower it.

**CH ▲/▼** Press ▲ to advance one channel number. Press ▼ to go back one channel number.

**RECALL** Press to go back to the last channel viewed.

**MENU** allows access to the menu display.

**PICTURE** Press to toggle between picture modes: USER, DYNAMIC, MILD, and THEATER.

**SOUND** Press to toggle between sound modes: USER, THEATER, NEWS, and HALL.

**BRIGHT** Press to toggle the brightness level between NORMAL, BRIGHT, and DARK.

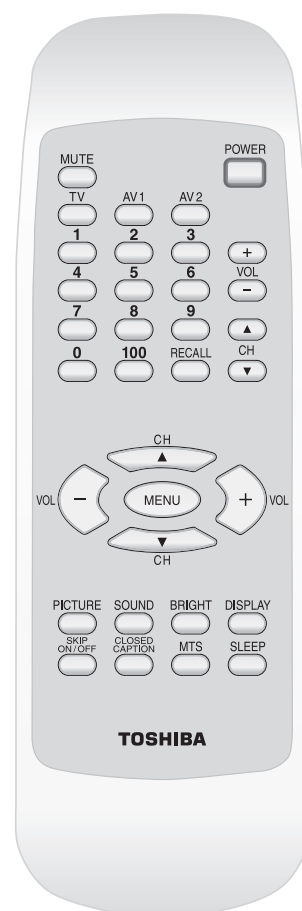
**DISPLAY** Press to toggle the display information on and off.

**SKIP ON/OFF** Press to delete a channel; the channel is skipped when channel surfing. Press again to add the channel.

**CLOSED CAPTION** Press to enable closed captioning.

**MTS** Press to set the MTS mode.

**SLEEP** Press to set the sleep timer.



# Connecting Your TV

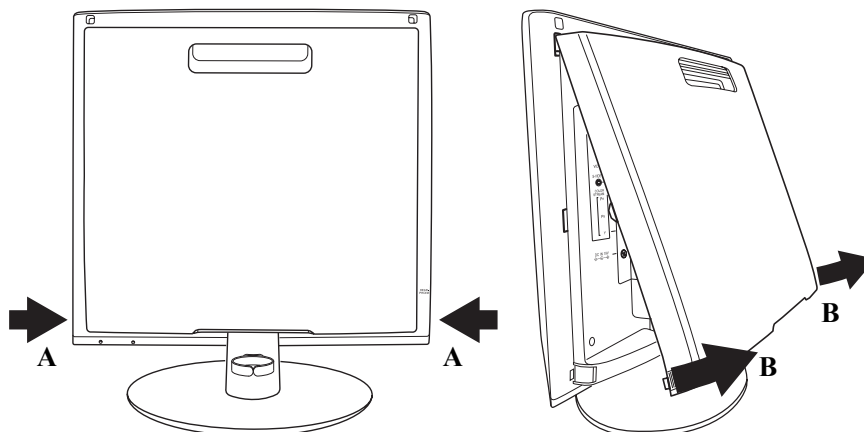
## Connecting the Antenna to Your TV

Follow these instructions to connect the antenna to the antenna input of the LCD TV.

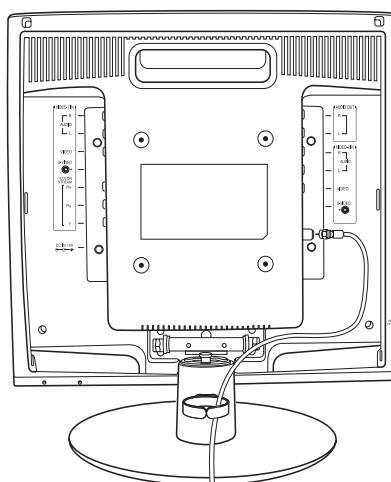
**Note:**

The TV antenna coaxial cable is not supplied with your TV.

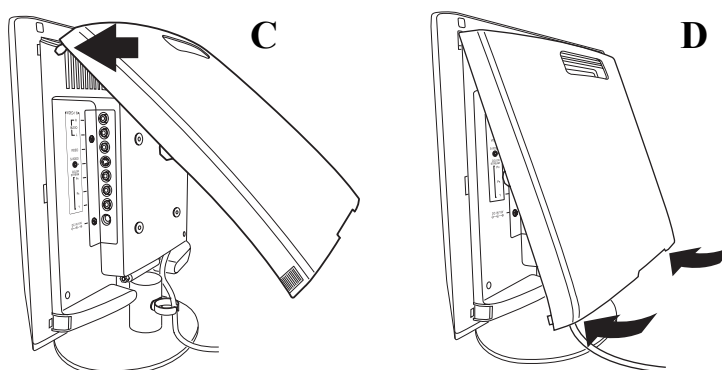
1. Press the rear cover at the arrows (A) and pull the rear cover in the direction of the arrows (B) as shown in the illustration to remove the cover.



2. Plug the TV antenna coaxial cable into the antenna input.



3. Insert the cover notches into the slots as shown (C) and replace the rear cover (D).



**Note:**

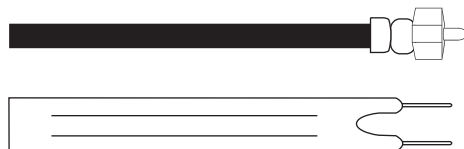
You can adjust the angle of the LCD panel approximately 5 degrees forward, 10 degrees backward, and 15 degrees left/right. To adjust the angle, press down on the base and tilt the top of the LCD panel in the direction desired.



## Antenna Installation

Using a good quality TV antenna is essential for good LCD TV reception. Various antenna systems are available: Below are the different types and their connectors.

- The 75Ω cable with commonly seen F type round head connectors. (Cable is not supplied.)
- The 300Ω flat cable. This can be used with an adaptor on 75Ω connectors. (Cable is not supplied.)



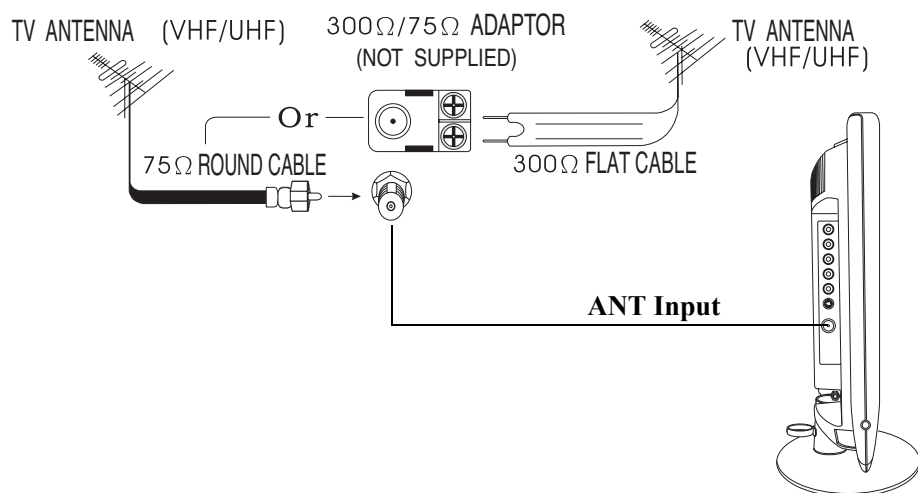
### Note:

Before installing your TV, please read the Important Safety Instructions on page 3 - 4.

## Outdoor Antenna Installation

If you are installing an outdoor antenna, you may use one of the following methods:

- VHF/UHF mixed outdoor antenna.
- Independent VHF or independent UHF outdoor antenna.

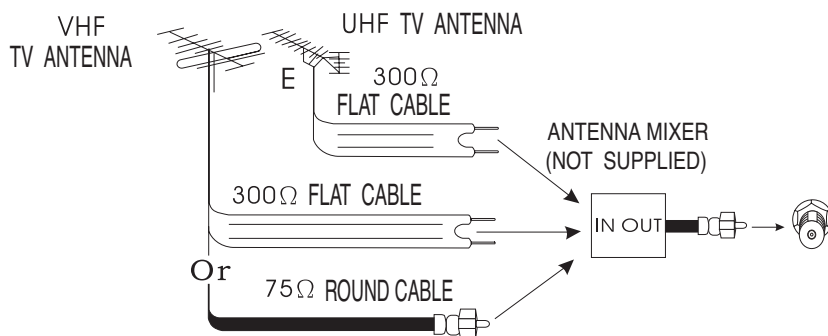


### Notes:

Follow these tips when setting up your antenna:

- Keep your TV antenna cabling to the minimum required length to avoid unnecessary interference.
- Avoid installing your TV antenna near steel framed housings or other metallic objects.
- Install your TV antenna at a high location avoiding main roads, neon lights and electrical power stations.
- Avoid sharing your TV antenna. (i.e. using one antenna on more than one TV.)
- Outdoor antennas are subjected to weather wear and tear. When poor reception occurs, please consult your dealer or qualified service personnel.

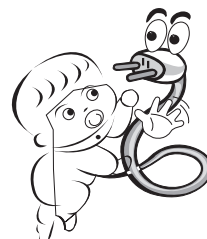
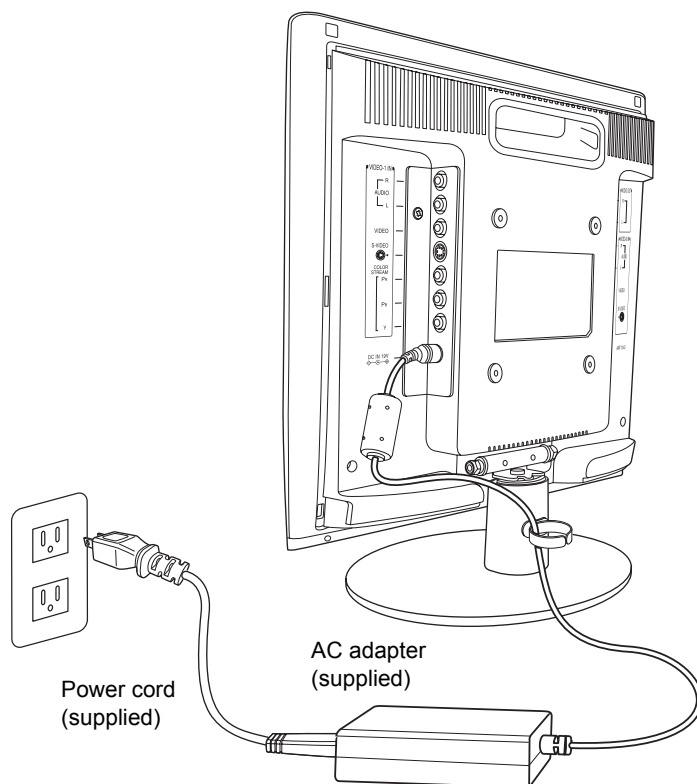
Refer to this illustration to connect the antenna cables to an antenna mixer.



## Power Connection

Follow these instructions to connect your TV to power:

1. Remove the rear cover as described in step 1 of “Connecting the Antenna to Your TV” on page 8.
2. Remove the AC adapter from the package.
3. Connect the round end of the AC adapter to the rear of the LCD TV. Refer to the following illustration.
4. Take out the power cord and connect the flat end to the AC adapter.
5. Plug the other end of the power cord into the wall outlet.
6. Replace the rear cover as described in step 3 of “Connecting the Antenna to Your TV” on page 8.

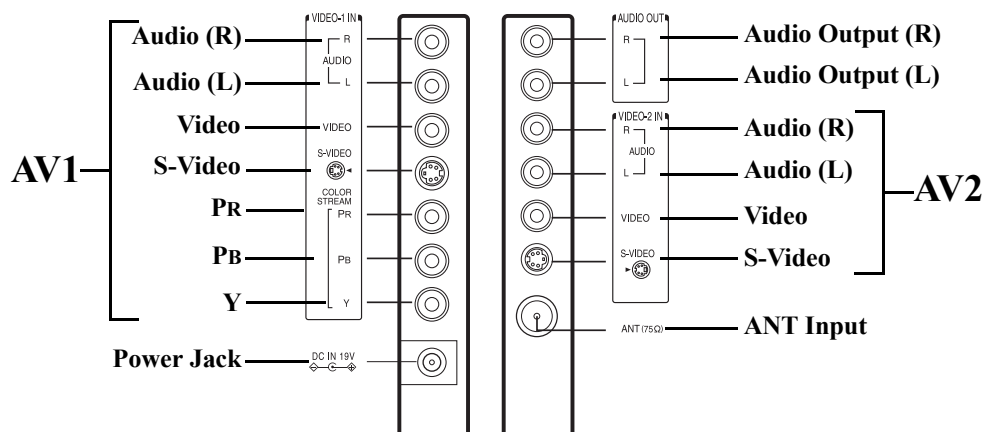


**CAUTION:**  
Keep children away from electrical outlets at all times to prevent accidents from happening.

**Note:**  
This AC adaptor can only be used for this TV. Do not use with other apparatuses.

## Video/Audio Connections

This section describes connecting devices to the rear connectors. Be sure to turn off the power and unplug both TV and apparatus from the wall outlet before making any connections. The AV1 and AV2 terminals for connecting other equipment to your TV are on the left and right side of the back panel.



### Notes:

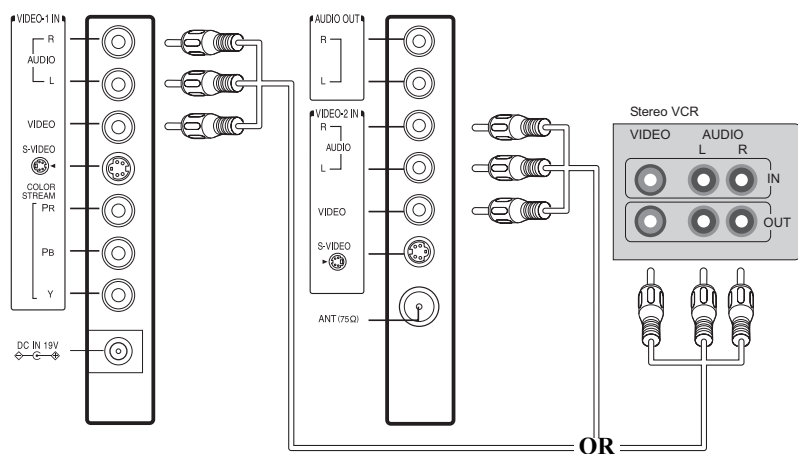
- For AV1, when all three video sources are connected, YPbPr is detected first, S-Video second, and composite video last.
- When two video sources are connected to AV2, S-Video is detected first and composite video last.

### Composite Video

For Normal Picture Quality

You will need:

one set of standard A/V cables



### Notes:

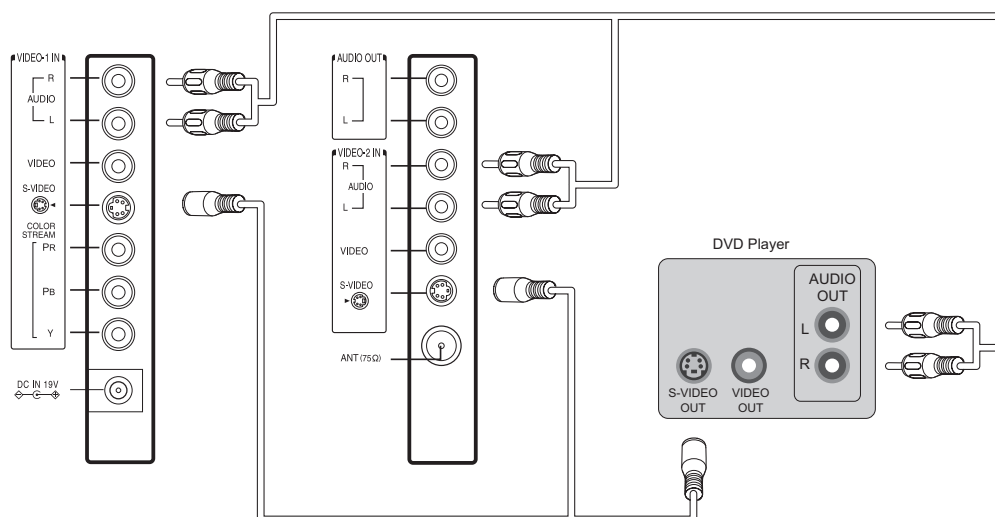
- TV audio broadcast through external speakers will result in improved sound quality.
- If your sound system does not have "Auxiliary" input connectors, you may select CD or Video auxiliary inputs.
- Connection cables are not supplied.

### S-Video

For Better Picture Quality

You will need:

- one S-video cable
- one pair of standard audio cables



## ColorStream™ (Component Video)

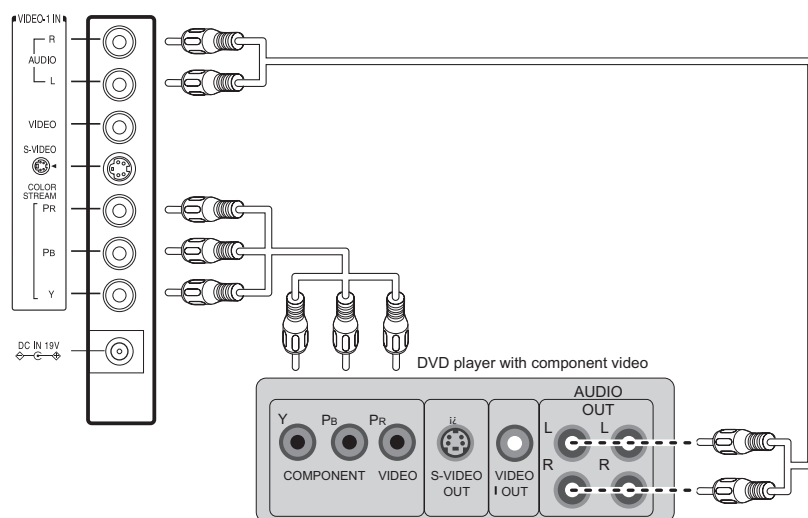
For the Best Picture Quality

You will need:

- one set of component video cables
- one pair of standard audio cables

### Note:

The ColorStream terminals can be used with progressive (480p) and interlaced (480i) scan systems.

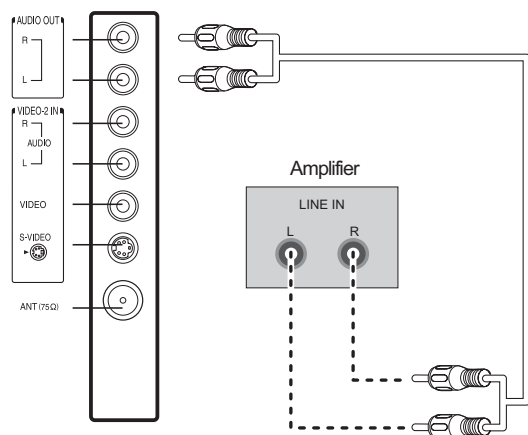


## Amplifier

To Boost Sound Quality

You will need:

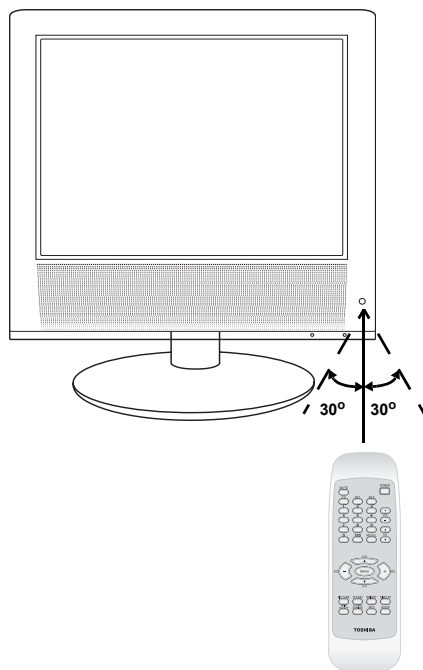
- one pair of standard audio cables



# Using the Remote Control

## Operating the Remote Control

1. Aim the Remote Control directly at the LCD TV Remote Control Sensor.
2. The Remote Control range is approximately 16 feet at angles of approximately 30 degrees.
3. Avoid placing obstructions between the Remote Control and TV.



### CAUTION:

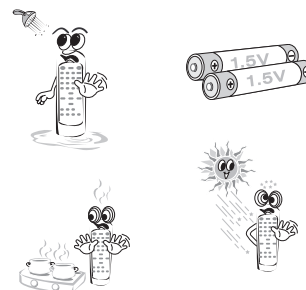
- Dispose of batteries in a disposal area. Do not throw batteries into a fire.
- Do not mix battery types or combine used batteries with new ones.
- Remove dead batteries immediately to prevent battery acid from leaking into the battery compartment.

### Notes:

- If you do not intend to use the Remote Control for a long time, remove the batteries.
- If the Remote Control does not operate correctly, or if the operating range becomes reduced, replace both batteries with new ones.

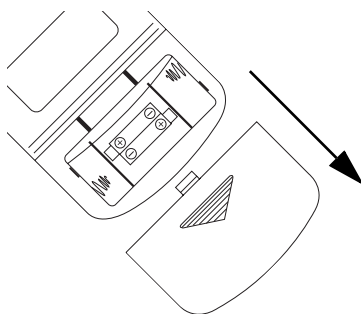
### Battery Usage Notes

- It is dangerous to install batteries with incorrect polarity. Batteries may leak and cause damage to the Remote Control.
- Do not mix different brands or new and old batteries together.
- Dispose of used batteries properly. Do not puncture or throw used batteries in fire as this may cause explosions.

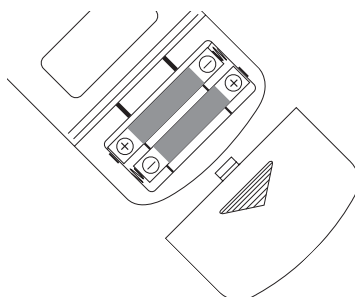


## Remote Control Battery Installation

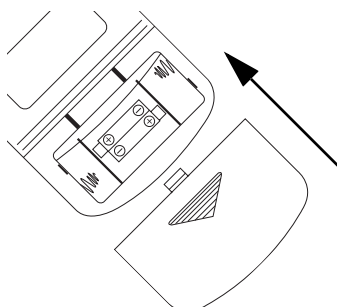
1. Depress the battery cover and slide out in the direction of the arrow on the cover.



2. Install batteries with the correct polarity.



3. Slide the battery cover back into position as indicated.

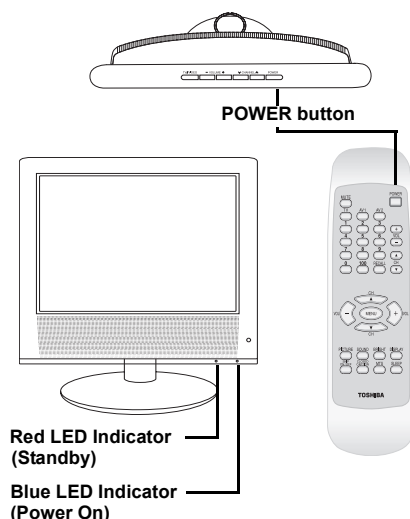


# Setting Up Your TV

## Turning the TV On and Off

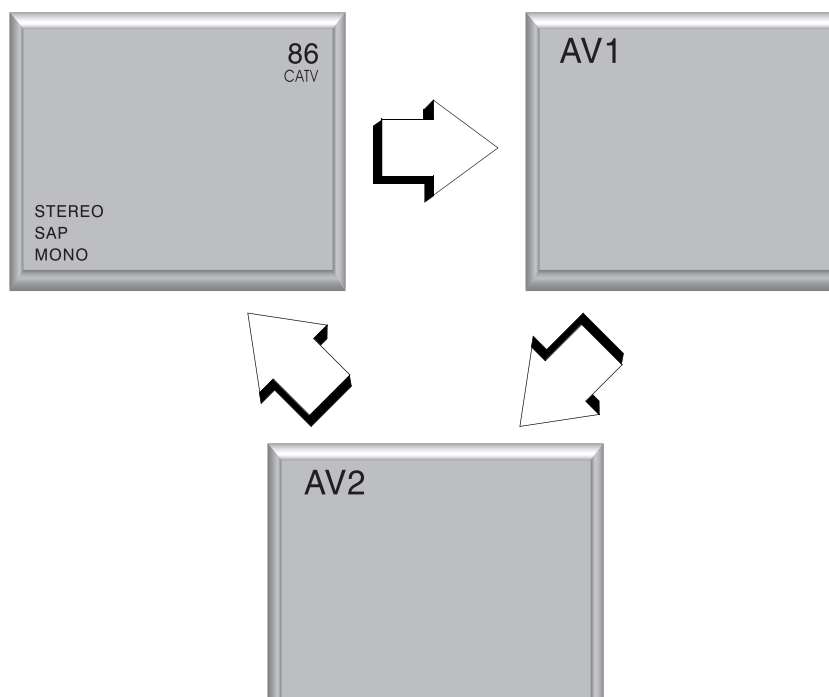
You can use the Remote Control or TV Control Panel to turn the TV On and Off:

- Press the POWER button on the TV Control Panel. The red (standby) or blue (power on) LED lights up.
- When the TV is in standby mode, press the POWER button on the Remote Control once. The blue LED indicator lights up. The TV display is now ON. Press the power button again. The red LED indicator lights up. The TV is now in standby mode.



## Changing between TV/AV Settings

Press the TV/VIDEO button on the Top Control Panel; the selected mode appears in the upper left or right side of the display. Alternatively use the Remote Control to directly select TV, AV1, or AV2 mode.



## Switching Channels

Use the number buttons on the Remote Control to select the channel you desire. When selecting Single or Double digit channels be sure to complete the selection within 4 seconds.

(e.g., Channel “8” is selected by pressing “08”)

**Action 1:** Press “0”

**Action 2:** Press “8”

### Antenna selection

Press CH▲ channel selection moves from  
2▶3▶...▶68▶69▶2▶3

Press CH▼ channel selection moves from  
69▶68▶...▶3▶2▶69▶68

### Cable selection

Press CH▲ channel selection moves from  
1▶2▶...▶124▶125▶1▶2

Press CH▼ channel selection moves from  
125▶124▶...▶2▶1▶125▶124

### Notes:

- Always include the digit “0” in front of Single digit channel selections.
- For channels 100 and above, press the 100 button, and then the next two channel numbers (for example, to select channel 100, press 100,0,0; to select channel 125, press 100,2,5).



# Using the TV's Features

## Menu Display

The icons on the top line of the screen stand for the four settings:



Picture Settings



Audio Settings



TV Settings



Other Function Settings

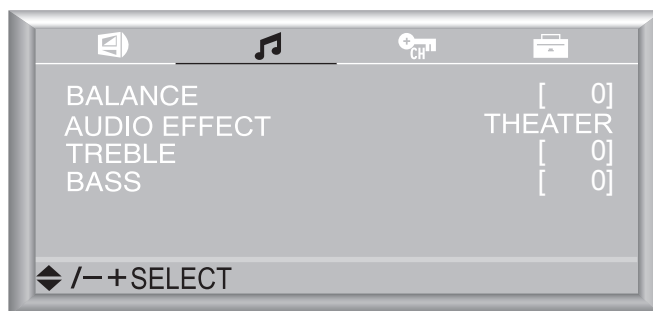
The selected option is stored in memory to be recalled.

### Note:

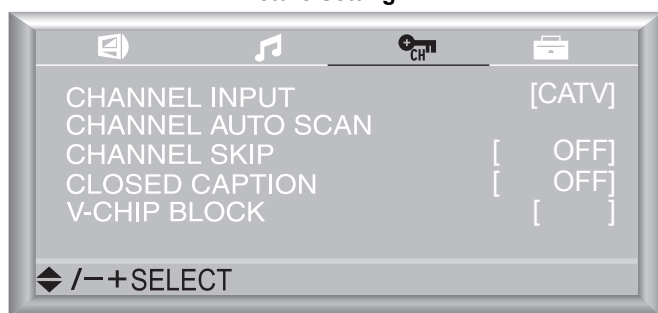
The main menu display will automatically disappear if you do not operate it for 7 seconds.



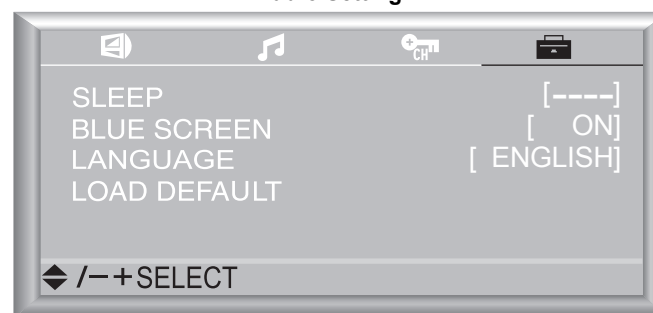
Picture Setting



Audio Setting



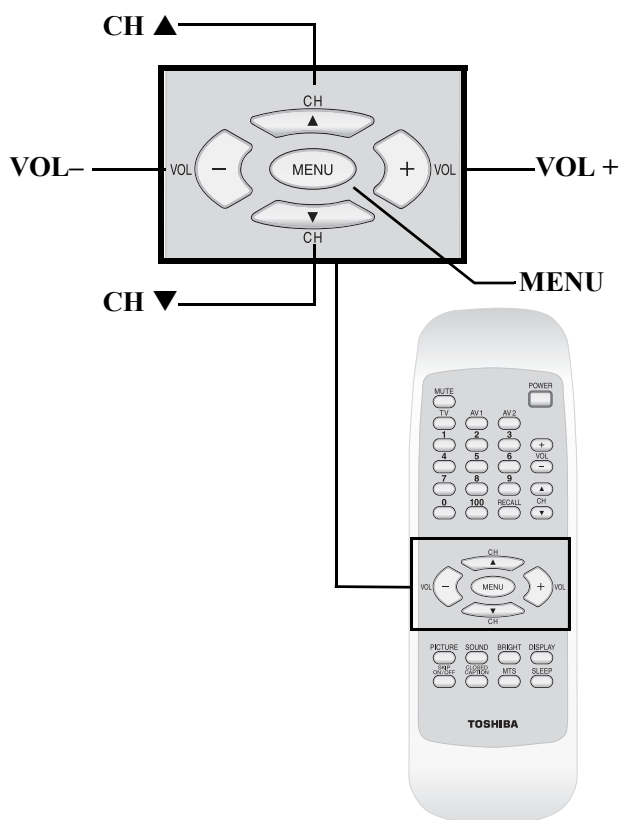
TV Setting



Other Function Setting

To locate the above settings do the following:

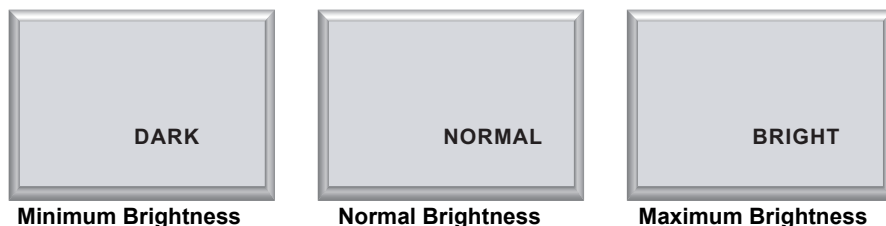
1. Press **MENU** and press **VOL -** or **+** to select the desired item.
2. Press **CH ▲** or **▼** to scroll up or down to select an option in the setting.
3. Press **VOL -** or **+** to adjust the setting.
4. Press **MENU** to exit.



## Picture Settings

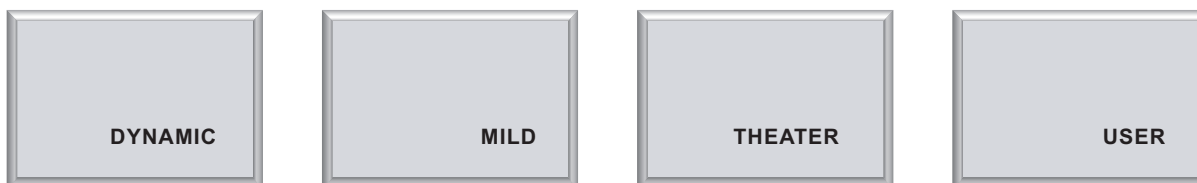
### To select the brightness

Press **BRIGHT** on the Remote Control to adjust the brightness. You have three selections to choose from:



### To select the picture mode

Press **PICTURE** on the Remote Control. You have four selections to choose from:



There are different setting parameters for DYNAMIC, MILD, THEATER and USER mode as described in the following table:

PARAMETER	MODE			
	DYNAMIC	MILD	THEATER	USER (factory setting)
BRIGHTNESS	50	50	50	50
CONTRAST	100	80	40	100
COLOR	50	50	50	50
SHARPNESS	3	3	3	3
TINT	0	0	0	0

#### Notes:

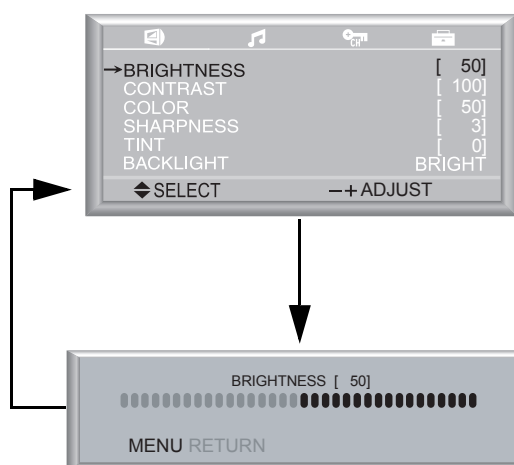
- If you adjust the parameters of the picture setting in DYNAMIC, MILD, or THEATER mode, these parameters will be saved in USER mode automatically.
- If you adjust the picture settings parameters in USER mode, these parameters will be saved in USER mode automatically.
- The default picture setting mode is DYNAMIC.

### To adjust the picture quality

To adjust the BRIGHTNESS, CONTRAST, COLOR, SHARPNESS, TINT, and BACKLIGHT settings individually, do the following:

1. Press **MENU** and press **VOL** – or + to select .
2. Press **CH** ▲ or ▼ to scroll either up or down to find the function you need to adjust.
3. Press **VOL** – or + to adjust the selected function.
4. Press **MENU** to return.

When you have finished adjusting your settings, press **MENU** to exit.




#### Note:

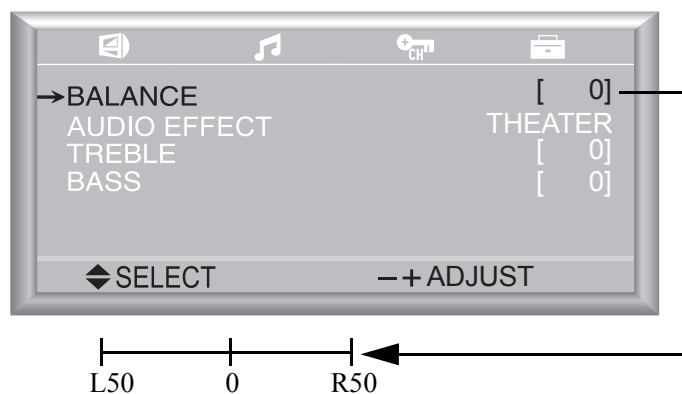
All settings except BACKLIGHT are specific to AV1, AV2, and TV modes. For example: BRIGHTNESS may be set to 80 in AV1 but 60 in AV2 Mode.

Function	Pressing	
	VOL–	VOL+
BRIGHTNESS	darker	brighter
CONTRAST	lower	higher
COLOR	paler	deeper
SHARPNESS	softer	sharper
TINT	reddish	greenish

## Audio Settings

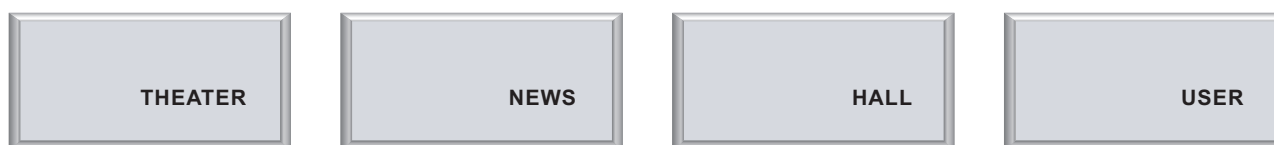
### To adjust the balance of the speakers

1. Press **MENU** and press **VOL -** or **+** to select .
2. Press **CH ▲** or **▼** to select **BALANCE**.
3. Press **VOL -** or **+** to adjust the setting.
4. Press **MENU** to exit.




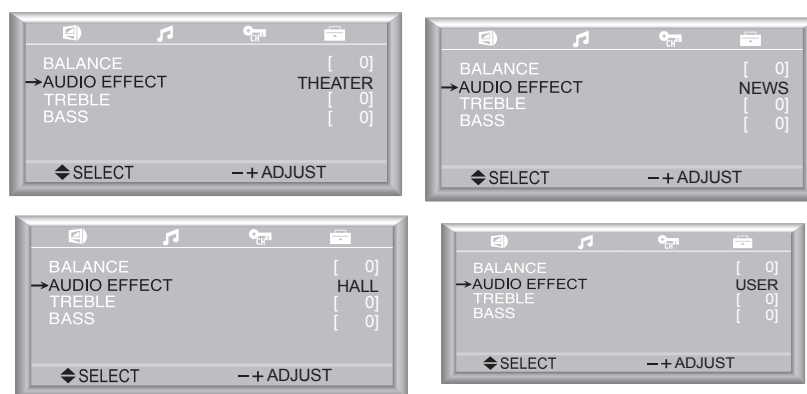
### To select the AUDIO EFFECT

To select the AUDIO EFFECT, press **SOUND** on the Remote Control. There are 4 selections to choose from:




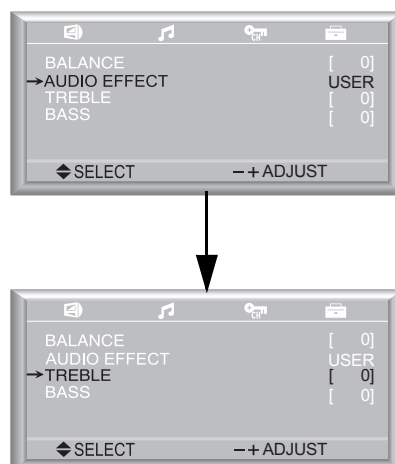
Alternatively, do the following:

1. Press **MENU** and press **VOL -** or **+** to select .
2. Press **CH ▲** or **▼** to select **AUDIO EFFECT**.
3. Press **VOL -** or **+** to set to your desired mode.
4. Press **MENU** to exit.



### To adjust the setting of TREBLE or BASS

1. Press **MENU** and Press **VOL -** or **+** to select .
2. Press **CH ▲** or **▼** to select **TREBLE** or **BASS**.
3. Press **VOL -** or **+** to adjust the desired level.
4. Press **MENU** to exit.




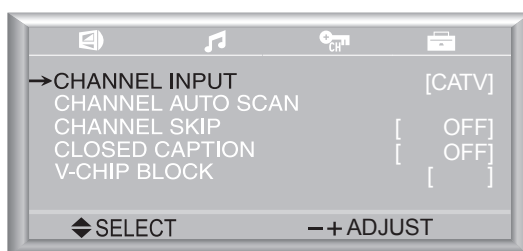
Function	Pressing	
	VOL-	VOL+
<b>TREBLE</b>	weaker	stronger
<b>BASS</b>	weaker	stronger

## TV Settings

### Channel Input (CATV/TV)


It is necessary to set the receiving mode to CATV or TV to receive local broadcast TV programs.

1. Press **MENU** and press **VOL** – or + to select .
2. Press **CH** ▲ or ▼ to select CHANNEL INPUT.
3. Press **VOL** – or + to select CATV or TV.
4. Press **MENU** to exit.



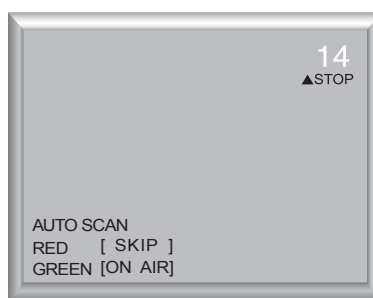
### Channel Auto Scan

Your TV can automatically detect all active channels in your area and store them in the TV's memory. After the channels are stored automatically, you can manually add or erase individual channels (refer to the next section).

1. Press **MENU** and press **VOL** – or + to select .
2. Press **CH** ▲ or ▼ to select CHANNEL AUTO SCAN.
3. Press **VOL** – or + to start this function.
4. Press **MENU** to exit.

When the AUTO SCAN window disappears, the AUTO SCAN is completed.

Press **CH** ▲ or ▼ to view the programmed channels.

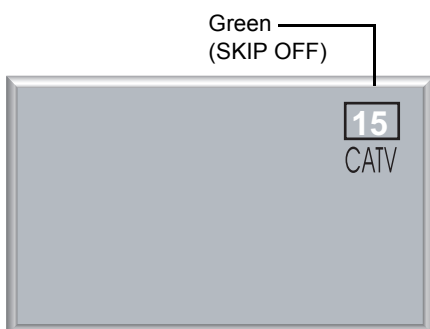
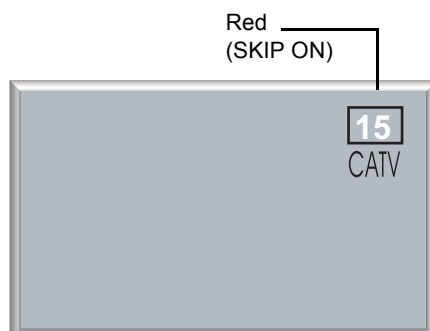


#### Note:

Press **CH** ▲ button from the Remote Control to stop AUTO SCAN.


### Deleting/Adding a Channel

From your Remote Control, you may also directly input the channel number you wish to delete. Press **SKIP ON/OFF** to delete the channel. The newly deleted/added channel lettering will change from green/red to red/green.



#### Notes:

This delete/add channel action may also be carried out via the menu button.

1. Press **MENU** and press **VOL** – or + to select .
2. Press **CH** ▲ or ▼ to select CHANNEL SKIP.
3. Press **VOL** – or + to select OFF or ON.

## Closed Caption

This TV is equipped with an internal Closed Caption decoder.

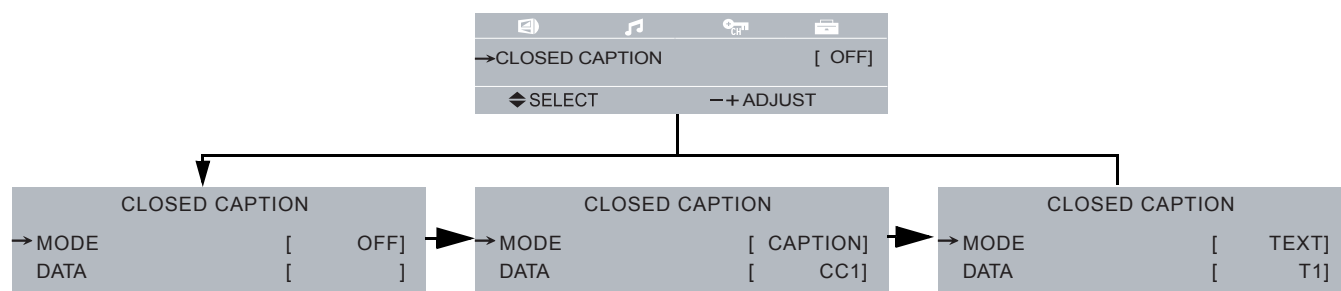
The closed caption broadcasts can be viewed in two modes: CAPTION and TEXT

For each mode, the following options are available:

CAPTION	TEXT
CC1/CC2	T1/T2

### Note:

The closed caption function is inactive in Component (ColorStream) mode.




CAPTION mode shows subtitles of dialogs and commentaries of TV dramas and news programs while allowing a clear view of the picture.

TEXT mode displays various types of information over the picture (such as TV program schedule and weather forecasts, etc.) that is independent of the TV programs.

Press **CLOSED CAPTION** to select MODE or DATA or press **MENU** to display the menu display.

### Note:

The TV broadcasting station or service must provide the closed caption signal to use this function.

1. Press **MENU** and press **VOL** – or + to select .
2. Press **CH** ▲ or ▼ to select CLOSED CAPTION.
3. Press **VOL** – or + to change the CLOSED CAPTION setting.
4. Press **CH** ▲ or ▼ to select the MODE.
5. Press **VOL** – or + to change the MODE setting.
6. Press **MENU** to exit.

## V-CHIP Block (US Only)

This function allows TV programs to be restricted and TV usage to be controlled based on FCC data, and helps prevent children from watching violent or sexual scenes that may be unsuitable.

Restriction of TV programs is based on two ratings systems that contain information about the program: the MPAA rating and the TV Parental Guidelines.

The MPAA rating is an age restriction.

The TV Parental Guidelines give an age restriction and content information.

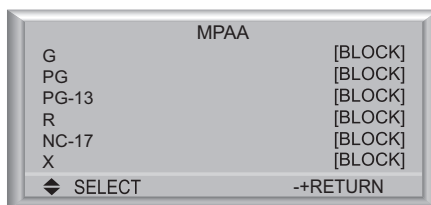
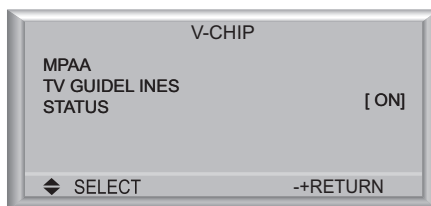
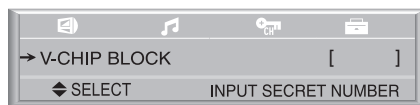
Since a TV program may use either the MPAA rating or the TV Parental Guidelines, both should be used for complete control.

### MPAA RATINGS

Age base	G	GENERAL AUDIENCES	Suitable for all ages.
	PG	PARENTAL GUIDANCE SUGGESTED	Some material may not be suitable for children.
	PG-13	PARENTS STRONGLY CAUTIONED	Some material may be inappropriate for children under 13.
	R	RESTRICTED	Under 17 requires accompanying parent or guardian.
	NC-17	NO ONE 17 OR UNDER ADMITTED	
	X	NO ONE UNDER 18 ADMITTED. X is an older rating that may be used in some older movies.	

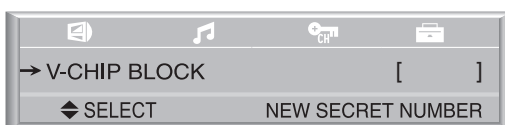
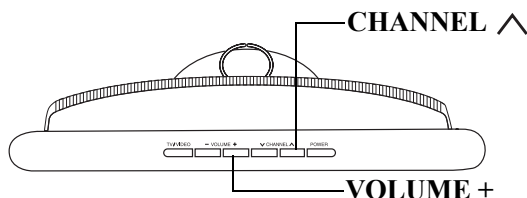
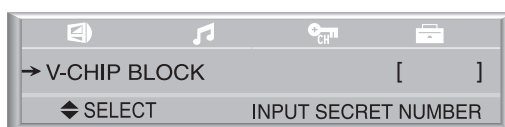
## To Block Programs By MPAA Rating

1. Press **MENU** and press **VOL -** or **+** to select **CH**.
2. Press **CH** **▲** or **▼** to select **V-CHIP BLOCK**.
3. Input the 4-digit secret number (factory setting is 0000) using the number buttons.
4. Press **CH** **▲** or **▼** to select **MPAA**.
5. Press **VOL -** or **+** to enter.
6. Press **CH** **▲** or **▼** to select the rating you need to set.
7. Press **VOL -** or **+** to select **BLOCK** or **----**(UNBLOCK). If you set **PG** to **BLOCK**, **PG-13**, **R**, **NC-17**, and **X** are automatically blocked.
8. Press **MENU** to return.



## Changing or Clearing the Secret Number

1. Press **MENU** and press **CH** **▲** or **▼** to select **V-CHIP BLOCK**.
2. Press and hold **VOLUME +** on the upper Control Panel, then press and hold **CHANNEL ▲** on the TV set simultaneously.
3. The message **NEW SECRET NUMBER** is displayed. Input desired 4 digit number using number buttons.



### Notes:

- Any time you change the V-CHIP rating, you need to input the secret number.
- The default secret number is "0000".

## TV Parental Guidelines


The following table outlines the TV Parental Guidelines.

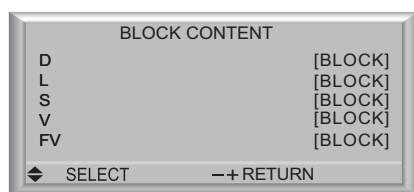
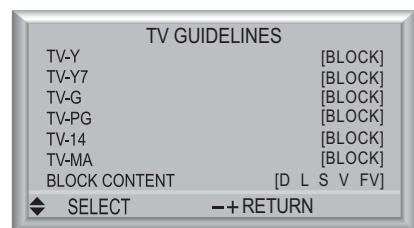
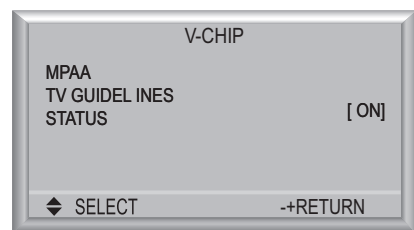
TV RATINGS		CONTENT				
		<b>FV</b> <i>Fantasy Violence</i>	<b>V</b> <i>Violence</i>	<b>S</b> <i>Sexual Situations</i>	<b>L</b> <i>Adult Language</i>	<b>D</b> <i>Sexually Suggestive Dialog</i>
Age Base	TV-Y (All children)	Y	Y	Y	Y	Y
	TV-Y7 (Direct to older children)	X	Y	Y	Y	Y
	TV-G (General audience)		Y	Y	Y	Y
	TV-PG (Parental guidance suggested)		X	X	X	X
	TV-14 (Parents strongly cautioned)		X	X	X	X
	TV-MA (Mature audience only)		X	X	X	

- Y: The content rating can be set, but this rating is not normally broadcast by TV stations.
- X: The content rating can be set.



## Setting TV Parental Guidelines Block Content

1. Press **MENU** and press **VOL -** or **+** to select .
2. Press **CH ▲** or **▼** to select **V-CHIP BLOCK**.
3. Input the 4 digit secret number by using the number buttons.
4. Press **CH ▲** or **▼** to select **TV GUIDELINES**.
5. Press **VOL -** or **+** to enter.
6. Press **CH ▲** or **▼** to select the desired item.
7. Press **VOL -** or **+** to select **BLOCK** or **----(UNBLOCK)**.
8. Press **MENU** to return.



### Notes:

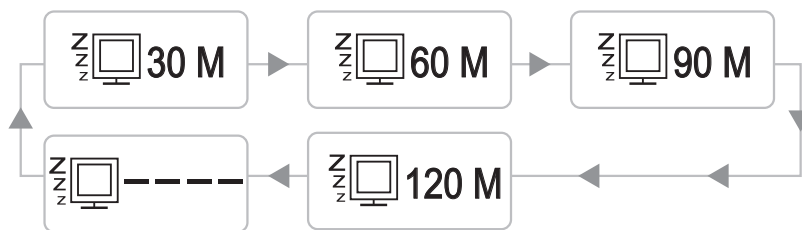
- **V-CHIP BLOCK HAS BEEN ACTIVATED** will be displayed if **STATUS** is configured to **ON**.
- Not all broadcasted channels display restrictions content.

## Other Function Settings

### Sleep Mode Setting

To set **SLEEP** mode: press **SLEEP** and select the time to activate the function. The TV is turned off after the specified time interval.

To cancel **SLEEP** mode: press **SLEEP** and the remaining time will appear (lettering is green). Then select the time to **----**.




### Auto Power Off (TV/AV Mode)

The power of the TV is turned off when there is no signal for 15 minutes.

### Blue Screen Setting

Automatically turns the screen blue if a broadcast signal is not received.

1. Press **MENU** and press **VOL -** or **+** to select .
2. Press **CH ▲** or **▼** to select **BLUE SCREEN**.
3. Press **VOL -** or **+** to select **ON** or **OFF**.
4. Press **MENU** to exit.




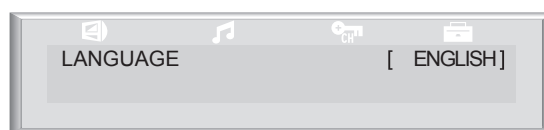
### Note:

When received signals are weak due to low signal strength or interference from other signals, the **BLUE SCREEN** function is activated. To watch the TV under such conditions, set **BLUE SCREEN** to off.

### Language Setting


Choose from three different languages (English, Spanish and French) for the on-screen display of adjustment menus.

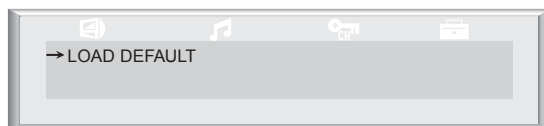
1. Press **MENU** and press **VOL -** or **+** to select .
2. Press **CH ▲** or **▼** to select **LANGUAGE**.
3. Press **VOL -** or **+** to select **ENGLISH**, **ESPAÑOL**, or **FRANÇAIS**.
4. Press **MENU** to exit.



## Load Default Setting

To restore the factory settings.

1. Press **MENU** and press **VOL -** or **+** to select .
2. Press **CH ▲** or **▼** to select **LOAD DEFAULT**.
3. Press **VOL -** or **+** to load the factory default settings. A message displays (OK) telling you that the defaults have been loaded.
4. Press **MENU** to exit.



### Note:

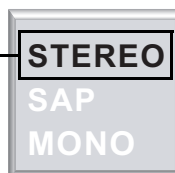
If you load the factory default settings, the **BRIGHTNESS/CONTRAST/COLOR/SHARPNESS/TINT/BACKLIGHT/BALANCE/AUDIO EFFECT/TREBLE/BASS/CLOSED CAPTION/MTS/BLOCK SCREEN** settings are restored to the factory default values.

## Multichannel Television Sound (MTS)

Your TV is equipped with MTS (Multichannel Television Sound) decoding, enabling you to view your programs with the original sound track or SAP.

To enable MTS, press **MTS** to adjust the desired language.

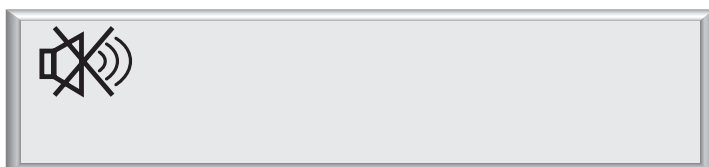
- When you change a channel selection, or if there is a weak reception, the TV screen will show your present status as being **STEREO [ON AIR]** or **SAP [ON AIR]** function.
- Highlighted TV settings indicates the TV's present status.
- Weak reception may result in poor effects. Press **MTS** to change settings from **STEREO** to **MONO**, which will give you better sound reception.
- If a program is being broadcast under a secondary language selection, then stereo sound will not be heard. Secondary language and stereo sounds will not function together.
- Cable reception is unusually strong and may sometimes result in receiving multiple language interference during MTS mode.



Highlighted text indicates current status

## Mute

Press **MUTE** to turn the volume off. The screen displays a red icon on the TV screen indicating that the mute function has been activated. To restore the sound, press **MUTE** again or press **VOL -** or **+**.

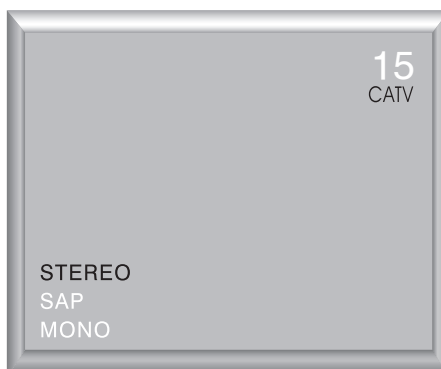


## Channel Display

Press **DISPLAY** and the TV screen will display your current viewing channel, program and audio mode.

## Channel Return

Press **RECALL** and you will return to your previous viewing channel. Press it again and you will return to your present viewing channel. You may alternate between these two channels.



### Note:

**SAP (Secondary Audio Program)** is audio channel used for auxiliary transmission, such as foreign language broadcasting or teletext.

## Appendix

### Troubleshooting

If you experience any of the following difficulties while using the TV, check the list below before consulting your dealer.

#### Interference

Please note the following common causes of TV reception interference:

##### Ignition Noise

Black spots or vertical lines may appear. Screen jumps crazily or is very unstable. This is commonly the result of car ignition noise interference, neon lights, or other forms of electrical interference.

##### Ghost Shadows

This is the result of two signals: one being the original signal while the second signal is a slightly delayed signal, normally the result of bouncing off tall buildings or other obstructions. This problem might be corrected by adjusting your outdoor antenna direction.

##### Flurries

Lots of tiny dots appear on your screen. This is the result of poor reception signals. You may have to boost your antenna signal.

#### Common Problems

You may have problems that can be fixed with a few minor adjustments. Look for the type of phenomenon you are experiencing in the following lists and then apply the suggestions to resolve the problem.

##### Picture with no sound

- Check if you have accidentally pressed the MUTE button.
- Check if the same problem exists on other channels. If the other channels can be viewed correctly, then there is probably a fault in the TV program you are viewing.
- Verify all connections are firmly attached.
- If the problem persists, contact your dealer.

##### Sound with no picture

- Check brightness and contrast levels to see if they have been tuned to the minimum level thus making the screen dark.

##### No Picture No Sound

- Check the main power source.
- Check if the same problem exists on other channels. If the other channels can be viewed correctly, then there is probably a fault in the TV program you are viewing.
- Press the TV/AV1/AV2 button on the Remote Control or TV/VIDEO on the top of the unit to get to the desired display option.
- If you are using an outdoor antenna, please check your connections.
- Check if your power cord is connected properly; it may be loose.
- Disconnect cable. Reconnect cable.
- Ensure that the antenna and cable are properly connected to the TV.
- Ensure that the AC adapter and power cord are not damaged.
- Test the antenna or cable on another TV.
- If the problem persists, contact your dealer immediately.

##### Picture too dark

- Check your brightness level.
- Check your contrast level.
- Load default setting. (See “Load Default Setting” on page 22.)
- Check your LCD monitor for possible damage.

#### Note:

*If interference occurs while you are using a cable system, then the problem could be at the cable source and not from your TV reception.*

### Remote Control failure

- Check the main power source.
- Check if the Remote Control batteries are weak.
- Check if the batteries have been correctly installed.
- Check if there are obstructions between your Remote Control and the main TV Remote Control sensor.
- Disconnect the TV cable for two minutes before reinstalling it.
- Disconnect the TV main power for 10 seconds before reinstalling it. Restart your TV.
- Try holding the Remote Control 2 inches from sensor.

### Picture is blurry

- Check if the same problem exists on other channels. If the other channels can be viewed correctly, then there is probably a fault in the TV program you are viewing.
- If using an outdoor antenna, check all connections.
- Check your accessories such as video recorder, VCD, or DVD players.
- If the problem persists, contact your dealer immediately.

### Troubleshooting Table

Before calling service personnel, please refer to the following table to see if you can resolve the problem yourself.

Problem	Solution
TV will not turn on	<ul style="list-style-type: none"><li>• Plug the TV into a power outlet.</li><li>• Ensure that the power outlet is working by plugging in another electrical device.</li><li>• Make sure that the batteries in the Remote Control are not depleted.</li><li>• Make sure batteries are placed correctly in the Remote Control.</li><li>• Unplug the TV for a few minutes and then turn it on again.</li></ul>
Poor sound or no sound	<ul style="list-style-type: none"><li>• Check volume and mute settings.</li><li>• Check for possible sources of interference.</li></ul>
Blurred picture or no picture	<ul style="list-style-type: none"><li>• Check antenna or TV cable.</li><li>• Check for possible sources of outside interference.</li><li>• Check picture settings.</li></ul>
Some channels are not clear	<ul style="list-style-type: none"><li>• Check outdoor antenna and make necessary adjustments.</li><li>• Check for possible sources of outside interference.</li></ul>
Poor color tone or no color	<ul style="list-style-type: none"><li>• Check Color settings.</li><li>• Check if channel is properly tuned.</li><li>• Check antenna and cable connections.</li><li>• Check for possible sources of outside interference.</li></ul>
No reception from cable	<ul style="list-style-type: none"><li>• Check if the cable is connected properly.</li><li>• Check if channels are tuned properly.</li><li>• Check if the cable company is experiencing technical problems.</li></ul>
Cannot receive channels above 13	<ul style="list-style-type: none"><li>• Check TV channel settings (CATV/TV) are set properly. (See “Channel Input (CATV/TV)” on page 18.).</li><li>• Check antenna and UHF settings.</li></ul>
Unable to operate Remote Control	<ul style="list-style-type: none"><li>• Check for weak batteries or possible obstructions between the Remote Control and TV sensor.</li><li>• Check main power source.</li></ul>
TV shut off	<ul style="list-style-type: none"><li>• Check if preset sleep mode features are on.</li><li>• TV programs may have ended.</li></ul>

## 14/20DL74 LCD TV Specifications

Television System	NTSC standard
Power Source	120V AC, 60 Hz DC 19V/3.4A (TV input)
Power Consumption	14DL74: 42W (average) 20DL74: 48W (average)
Display	TFT Active Matrix LCD 14DL74: VGA 640 (H) dots x 480 (V) dots 20DL74: VGA 800 (H) dots x 600 (V) dots
Audio Power	2.5W + 2.5W
Speaker Type	3.4 x 3.4 cm
Video/Audio Terminals	S-VIDEO INPUT Y: 1 V (p-p), 75 ohm, negative sync. C: 0.286 V (p-p) (burst signal), 75 ohm VIDEO/AUDIO INPUT (1, 2) VIDEO: 1 V (p-p), 75 ohm, negative sync. AUDIO: 150 mV (rms) (30% modulation equivalent, 47k ohm) ColorStream™ (component video) INPUT Y: 1V (p-p), 75 ohm PR: 0.7V (p-p), 75 ohm PB: 0.7V (p-p), 75 ohm AUDIO: 150 mV (rms), 47k ohm AUDIO OUTPUT AUDIO: 150 mV (rms) (30% modulation equivalent, 4.7k ohm) HEADPHONES JACK 3.5 mm mini-stereo (Impedance 8~32 ohm)
Dimensions	14DL74: Width 13.86 inches (352 mm) Height 14.88 inches (378 mm) Depth 7.09 inches (180 mm) 20DL74: Width 19.06 inches (484 mm) Height 19.72 inches (501 mm) Depth 10.04 inches (255 mm)
Weight	14DL74: 10.14 lbs (4.6 kg) 20DL74: 19.62 lbs (8.9 kg)
Supplied Accessories	Remote Control (CT-864) and two “AAA” batteries Power cord AC adapter (TAA-Y58) (The AC adapter can be only used for this LCD TV. Do not use for other apparatus.) This Owner's Manual

Design and specifications are subject to change without notice.

LCD display panels are manufactured using an extremely high level of precision technology; however, sometimes some parts of the screen may be missing picture elements or have luminous spots. This is not a sign of a malfunction. You can enjoy a video game with this TV. However, some games which use ray guns or other devices that use the screen as a target may not work correctly.

# **Limited United States Warranty for LCD TV**

## **LCD Television Models Smaller than 26"**

Toshiba America Consumer Products, L.L.C. ("TACP") makes the following limited warranties to original consumers in the United States. THESE LIMITED WARRANTIES EXTEND TO THE ORIGINAL CONSUMER PURCHASER OR ANY PERSON RECEIVING THIS LCD TV AS A GIFT FROM THE ORIGINAL CONSUMER PURCHASER AND TO NO OTHER PURCHASER OR TRANSFEREE.

PRODUCTS PURCHASED IN THE U.S.A. AND USED IN CANADA ARE NOT COVERED BY THESE WARRANTIES.

PRODUCTS PURCHASED IN CANADA AND USED IN THE U.S.A. ARE NOT COVERED BY THESE WARRANTIES.

### **Limited One (1) Year Warranty on Parts and Labor\***

TACP warrants this LCD TV and its parts against defects in materials or workmanship for a period of one (1) year after the date of original retail purchase. DURING THIS PERIOD, TACP WILL, AT TACP'S OPTION, REPAIR OR REPLACE A DEFECTIVE PART WITH A NEW OR REFURBISHED PART WITHOUT CHARGE TO YOU FOR PARTS OR LABOR. YOU MUST DELIVER THE ENTIRE TELEVISION TO AN AUTHORIZED TACP SERVICE STATION. YOU MUST PAY FOR ALL TRANSPORTATION AND INSURANCE CHARGES FOR THE TELEVISION TO AND FROM THE SERVICE STATION.

### **Rental Units**

The warranty for rental units begins with the date of first rental or thirty (30) days from the date of shipment to the rental firm, whichever comes first.

### **\*Commercial Units**

LCD TVs sold and used for commercial purposes have a limited ninety (90) day warranty for all parts and labor.

### **Owner's Manual and Product Registration Card**

Read this owner's manual thoroughly before operating this LCD TV. If you purchased your LCD TV in the U.S.A. or Puerto Rico, complete and mail the enclosed product registration card, or register your product online at [www.tacp.toshiba.com/service](http://www.tacp.toshiba.com/service) as soon as possible. By registering your product, you will enable TACP to bring you new products specifically designed to meet your needs and help us contact you in the unlikely event a safety notification is required under the Consumer Product Safety Act. Failure to complete and return the product registration card or to register online does not diminish your warranty rights.

### **Your Responsibility**

THE ABOVE WARRANTIES ARE SUBJECT TO THE FOLLOWING CONDITIONS:

- (1) You must provide your bill of sale or other proof of purchase.
- (2) All warranty servicing of this LCD TV must be made by an Authorized TACP Service Station.
- (3) The warranties from TACP are effective only if the LCD TV is purchased and operated in the U.S.A. or Puerto Rico.
- (4) Labor charges for installation, setup, adjustment of customer controls, and installation or repair of antenna systems are not covered by these warranties. Reception problems caused by inadequate antenna systems are your responsibility.
- (5) Warranties extend only to defects in materials or workmanship as limited above, and do not extend to any LCD TV or parts that have been lost or discarded by you or to damage to the LCD TV or parts caused by fires, misuse, accident, Acts of God (such as lightning or fluctuations in electric power), improper installation, improper maintenance, use in violation of instructions furnished by TACP, or misuse or malfunction through simultaneous use of this product and connected equipment; or to units that have been modified or had the serial number removed, altered, defaced, or rendered illegible.

### **How to Obtain Warranty Services**

If, after following all of the operating instructions in this manual and checking the "Troubleshooting" section, you find that service is needed:

- (1) To find the nearest TACP Authorized Service Station, visit TACP's web site at [www.toshiba.com/tacp](http://www.toshiba.com/tacp) or call toll free 1-800-631-3811.
- (2) Present your bill of sale or other proof of purchase to the Authorized Service Station. You must deliver the entire television to an Authorized TACP Service Station. You must pay for all transportation and insurance charges for the television to and from the Service Station.

**For additional information, visit TACP's web site:**  
**[www.toshiba.com/tacp](http://www.toshiba.com/tacp)**

ALL WARRANTIES IMPLIED BY THE LAW OF ANY STATE OF THE U.S.A., INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE EXPRESSLY LIMITED TO THE DURATION OF THE LIMITED WARRANTIES SET FORTH ABOVE. WITH THE EXCEPTION OF ANY WARRANTIES IMPLIED BY THE LAW OF ANY STATE OF THE U.S.A. AS HEREBY LIMITED, THE FOREGOING WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, GUARANTEES, AGREEMENTS, AND SIMILAR OBLIGATIONS OF TACP WITH RESPECT TO THE REPAIR OR REPLACEMENT OF ANY PARTS. IN NO EVENT SHALL TACP BE LIABLE FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES (INCLUDING, BUT NOT LIMITED TO, LOST PROFITS, BUSINESS INTERRUPTION, OR MODIFICATION OR ERASURE OF RECORDED DATA) CAUSED BY USE, MISUSE OR INABILITY TO USE THIS PRODUCT.

No person, agent, distributor, dealer, or company is authorized to change, modify, or extend the terms of these warranties in any manner whatsoever. The time within which action must be commenced to enforce any obligation of TACP arising under this warranty or under any law of the United States or of any state thereof is hereby limited to 90 days from the date you discover, or should have discovered, the defect. This limitation does not apply to implied warranties arising under the law of any state of the U.S.A.

THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS, WHICH MAY VARY FROM STATE TO STATE IN THE U.S.A. SOME STATES OF THE U.S.A. DO NOT ALLOW LIMITATIONS ON THE DURATION OF AN IMPLIED WARRANTY, LIMITATIONS ON THE TIME WITHIN WHICH AN ACTION MAY BE BROUGHT, OR THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES; THEREFORE, THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU UNDER SUCH CIRCUMSTANCES.

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Toshiba of Canada Limited ("TCL") makes the following limited warranties to original consumers in Canada.

THESE LIMITED WARRANTIES EXTEND TO THE ORIGINAL CONSUMER PURCHASER OR ANY PERSON RECEIVING THIS LCD TV AS A GIFT FROM THE ORIGINAL CONSUMER PURCHASER AND TO NO OTHER PURCHASER OR TRANSFEREE.

PRODUCTS PURCHASED IN THE U.S.A. AND USED IN CANADA ARE NOT COVERED BY THESE WARRANTIES.

PRODUCTS PURCHASED IN CANADA AND USED IN THE U.S.A ARE NOT COVERED BY THESE WARRANTIES.

### Limited One (1) Year Warranty on Labor\*

TCL warrants this LCD TV and its parts against defects in materials or workmanship for a period of one (1) year after the date of original retail purchase. DURING THIS PERIOD, TCL WILL, AT TCL'S OPTION, REPAIR OR REPLACE A DEFECTIVE PART WITH A NEW OR REFURBISHED PART WITHOUT CHARGE TO YOU FOR PARTS OR LABOR. YOU MUST DELIVER THE ENTIRE LCD TELEVISION TO AN AUTHORIZED TCL SERVICE DEPOT. YOU MUST PAY FOR ALL TRANSPORTATION AND INSURANCE CHARGES FOR THE LCD TELEVISION TO AND FROM THE SERVICE DEPOT.

### Limited One (1) Year Warranty on Parts\*

TCL further warrants the parts in this LCD TV against defects in materials or workmanship for a period of one (1) year after the date of original retail purchase. DURING THIS PERIOD, TCL WILL, AT TCL'S OPTION, REPAIR OR REPLACE A DEFECTIVE PART WITH A NEW OR REFURBISHED PART WITHOUT CHARGE TO YOU FOR THE PART, PROVIDED THAT IF A DEFECTIVE PART IS REPAIRED OR REPLACED AFTER NINETY (90) DAYS FROM THE DATE OF ORIGINAL RETAIL PURCHASE, YOU MUST PAY ALL LABOR CHARGES INVOLVED IN THE REPAIR OR REPLACEMENT. YOU MUST DELIVER THE ENTIRE LCD TELEVISION TO AN AUTHORIZED TCL SERVICE DEPOT. YOU MUST PAY FOR ALL TRANSPORTATION AND INSURANCE CHARGES FOR THE LCD TELEVISION TO AND FROM THE SERVICE DEPOT.

### Rental Units

The warranty for rental units begins with the date of first rental or thirty (30) days from the date of shipment to the rental firm, whichever comes first.

### \*Commercial Units

LCD TVs sold and used for commercial purposes have a limited ninety (90) day warranty for all parts, labor.

### Owner's Manual

Read this owner's manual thoroughly before operating this LCD TV.

### Your Responsibility

THE ABOVE WARRANTIES ARE SUBJECT TO THE FOLLOWING CONDITIONS:

- (1) You must provide your bill of sale or other proof of purchase.
- (2) All warranty servicing of this LCD TV must be made by an Authorized TCL Service Depot.
- (3) The warranties from TCL are effective only if the LCD TV is purchased in Canada from an authorized TCL dealer and operated in Canada.
- (4) Labor service charges for set installation, setup, adjustment of customer controls, and installation or repair of antenna systems are not covered by these warranties. Reception problems caused by inadequate antenna systems are your responsibility.

- (5) Warranties extend only to defects in materials or workmanship as limited above and do not extend to any LCD TV or parts that have been lost or discarded by you or to damage to LCD TV or parts caused by misuse, accident, Acts of God (such as lightning or fluctuations in electric power), improper installation, improper maintenance, or use in violation of instructions furnished by TCL; or to units that have been modified or had the serial number removed, altered, defaced, or rendered illegible.

### How to Obtain Warranty Services

If, after following all of the operating instructions in this manual and checking the "Troubleshooting" section, you find that service is needed:

- (1) To find the nearest TCL Authorized Service Depot, visit TCL's web site: [www.Toshiba.ca](http://www.Toshiba.ca).
- (2) Present your bill of sale or other proof of purchase to the Authorized Service Depot. You must deliver the entire LCD television to an Authorized TCL Service Depot. You must pay for all transportation and insurance charge for the LCD television to and from the Service Depot.

**For additional information, visit TCL's web site:  
[www.toshiba.ca](http://www.toshiba.ca)**

ALL WARRANTIES IMPLIED BY THE LAW OF ANY PROVINCE OF CANADA, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE EXPRESSLY LIMITED TO THE DURATION OF THE LIMITED WARRANTIES SET FORTH ABOVE, WITH THE EXCEPTION OF ANY WARRANTIES IMPLIED BY THE LAW OF ANY PROVINCE OF CANADA AS HEREBY LIMITED. THE FOREGOING WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, GUARANTEES, AGREEMENTS AND SIMILAR OBLIGATIONS OF TCL WITH RESPECT TO THE REPAIR OR REPLACEMENT OF ANY PARTS. IN NO EVENT SHALL TCL BE LIABLE FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES.

No person, agent, distributor, dealer, or company is authorized to change, modify, or extend the terms of these warranties in any manner whatsoever. The time within which action must be commenced to enforce any obligation of TCL arising under this warranty or under any law of Canada or of any province thereof, is hereby limited to 90 days from the date you discover, or should have discovered, the defect. This limitation does not apply to implied warranties arising under the law of any province of Canada

THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH MAY VARY FROM PROVINCE TO PROVINCE IN CANADA. SOME PROVINCES OF CANADA DO NOT ALLOW LIMITATIONS ON THE DURATION OF AN IMPLIED WARRANTY, LIMITATIONS ON THE TIME WITHIN WHICH AN ACTION MAY BE BROUGHT, OR THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES; THEREFORE, THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU UNDER SUCH CIRCUMSTANCES.

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## **TOSHIBA AMERICA CONSUMER PRODUCTS, L. L. C.**

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